

MEETING & COLLABORATION

Cisco WebEX

HOW CAN TELEFÓNICA TECH HELP?

Our cloud-based call integration and team collaboration service offers a complete, secure, and unique experience for your employees

Work will never be the same, it will develop in a hybrid way; **employees are decreasingly present** in offices, meetings include more remote participants and **offices must ensure more secure spaces** to meet the new guidelines in the face-to-face environment.

Telefónica Tech integrates customised communication and collaboration services in the organisations of the future to promote more flexible spaces that support

employee wellbeing and facilitate face-to-face or remote interactions from anywhere, at any time and using any device.

We build on Webex technology, a new form of collaboration focused on the work that is done, not the place where it is done. The Cisco Webex suite is purpose-built for hybrid working and represents an evolution of the workspace.

WHO IS THIS SERVICE FOR?



Small businesses requiring rapid deployment, self-management capabilities and cost reduction.

We offer a simple and quick solution to implement at more competitive prices.



Corporations and medium-sized companies looking for unlimited virtual event solutions (Webex Meetings), with large numbers of participants or with value-added functionalities such as translations, virtual assistant, surveys, etc.



Multinational companies in need of customised solutions, and legacy integration, as well as high security and privacy requirements, complex hybrid working environments, sales force promotion, and/or multi-country requirements (dedicated Webex Calling Instance).

OUR VALUE PROPOSITION

Our service

Telefónica Tech brings together in a single interface the best business solution for calls and team collaboration offered through a flexible subscription plan from a reliable brand and with always up-to-date platforms such as Cisco Webex: calls, messaging, meetings, events and devices compatible with the needs of the organisation.

An all-in-one platform service with a unique, personalised user experience that makes it easy for employees to connect with each other and helps organisations increase productivity.

What does it allow you to do?

This service will allow you to:

- › Have a **comprehensive, private, and secure** business call and collaboration solution in the cloud from a trusted brand with always up-to-date platforms.
- › **Reduce costs** associated with on-premises infrastructure and ongoing maintenance of the solution.
- › **Simplify management** for IT administrators and end users.
- › **Ensure scalability** as your organisation grows in size and complexity.

Benefits

E2E Managed Solutions

Our team is responsible for managing everything from PBX to PSTN calls and collaboration services. We provide our customers with the applications, platforms, and devices they need to work efficiently.

Enriched user experience

We include easy-to-deploy voice and collaboration features that optimise the user experience through a single interface for communication and collaboration.

Customised integration and Return on Investment

Customised solution adapted to any customer requirement and integration with commercial applications for vertical solutions. We reduce the costs associated with infrastructure and ongoing maintenance of the solution.

Scalability and simplification of IT management

This service allows you to scale globally as your organisation grows in size and complexity and consolidate IT management, as communications systems increase the agility of your processes.

Telefónica Tech's differential value



We provide **professional services and E2E management**: from PBX to PSTN calls.



Improved user experience with integrated voice and collaboration with Cisco Webex.



Global **scalability and simplification** of IT management.

TEAMS & ACHIEVEMENTS

Our team

- › Unified communications and collaboration services, such as Cisco Webex, are managed by Telefónica Tech's global operations team of more than **2,300 professionals**, in coordination with the Digital Operations Centre (DOC).
- › The DOC, in turn, is made up of a qualified team of **200 highly specialised experts** with diverse profiles (engineers, data architects, security and cloud operators, among others) to provide maximum support to our customers.

Achievements

- › **More than one million users** on Cisco collaboration solutions.

BUSINESS MODEL

Flexible subscription model.

It is a complete **turnkey service**, based on a commercial model of **monthly subscription per user** that includes all the elements necessary for the provision of the service.

Different profiles available, from basic to advanced users, as well as a series of add-ons that can be added to any type of user.

RELATED PARTNERS



| RELATED SERVICES

Microsoft 365

Productivity tools for the digital workplace from Microsoft.


Microsoft Azure

Wide range of IaaS and PaaS services in the Microsoft public cloud. Develop applications in Azure with the .NET environment and the best licensing price for Microsoft products.


flexSITE

A solution that integrates SD-Branch services (WiFi & LAN, secure SD-WAN) for the end-to-end of your business network.



Contact us to start the digital transformation of your organization.

