

WORKPLACE - DESKTOP VIRTUALISATION

Virtual Desktop

HOW CAN TELEFÓNICA TECH HELP?

Deliver the perfect digital experience for your employees with a smart, secure and unified virtual desktop solution

Virtualisation is a valuable tool for businesses to increase competitiveness and maximise business availability. Whatever the nature of your organisation, **workers need a reliable and secure way to work** from anywhere, on any device, at any time.

Virtualisation enables work environments that are more flexible, economical, and prepared for any contingency. **Telefónica Tech offers you the Virtual Desktop**

Infrastructure (VDI) solution so that your company can securely provide the applications and data your employees need to be as productive as possible, **regardless of where they work and the devices they use.**

We want to be your digital transformation partner. We'll walk you through the process and adapt to your needs, **ensuring the freedom and flexibility your business needs** to foster a smarter way of working.

WHO IS THIS SERVICE FOR?



Corporations that have remote work scenarios and need ease and agility in the deployment of their operations. Companies with legacy applications that are difficult to migrate to the cloud (obsolete applications, incompatibility between applications, operating system dependency, etc.)



Seasonal businesses that require greater flexibility, avoiding the purchase of equipment for short periods (hotel chains, campaigns, collaboration, peaks of activity, events, etc.)



Organisations requiring mass deployment and management of points of sale and customer service (catering, retail, commercial agents, dealers, etc.)



Businesses needing to ensure information security in high employee turnover environments.

| OUR VALUE PROPOSITION

Our services

Telefónica Tech's VDI service has a portfolio of workplace virtualisation solutions adapted to your needs. We offer companies a digital workspace platform to enable secure hybrid work. We offer on-premises and cloud solutions supported by market-leading technologies and through Professional Services managed by our team of experts.

We support you in your digital transformation with the best end-to-end, managed and secure E2E solution. VDI is the most advanced component of the digital workplace, a differential product of Telefónica Tech in Spain.

What does it allow you to do?

This service will allow you to:

- › **Adopt agile and secure remote working environments** through an agile deployment method.
- › **Deploy virtual machines in an agile and flexible way.**
- › **Reduce costs** through reduced setup resources, cloud migration and service flexibility.
- › **Maximise business availability** in scenarios with **high security requirements.**
- › **Manage information and collaborations remotely and centrally** with a simple client application or via the browser.
- › **Strengthen the intelligence and security** of core systems.

Benefits

Simplicity in administration and deployment

We offer rapid deployments in less time and with less SSPP spend. Scalability to scale up and down in both number of machines and type to consume exactly what you need at any given time.

Unified management for an excellent experience

We enable E2E management of all elements surrounding the employee. We offer proactive service models with the possibility of delegated management or customer/user self-management.

Secure and controlled environment

We provide security at both the device and application layer and extend security regardless of location (office, home, mobility, etc.).

Scalable economic model

We propose a subscription model (OPEX) adapted to the needs of each type of employee. We increase productivity with continuous improvement plans and preserve the investment through a gradual migration to the cloud for customers who have the on-premises solution.

Telefónica Tech's differential value



Ofrecemos un modelo híbrido, flexible y seguro de infraestructura en la nube. Equipo especializado y certificado en las plataformas líderes del mercado. Te acompañamos desde el inicio hasta una implementación exitosa.



We guarantee connectivity via internet and/or private networks. Global coverage, even abroad.



We reduce the cost of implementation by offering flexible and scalable payment models.

TEAMS & ACHIEVEMENTS

Our team

- › **+60** certifications in different VDI technologies.
- › Service delivery in **170** countries.
- › **+354M** accesses.
- › Top level support on Azure, Microsoft and Citrix.
- › 12 SOC.

Achievements

- › **+45.000** successfully managed virtualisation seats.
- › **130.000** mobile sites.
- › **+11.000** secure managed **devices**.

BUSINESS MODEL

We offer three service models: Self-managed, Managed and Advanced.

- › **Self-managed model:** we take care of starting up the service (licences and configuration of the environment), as well as a minimum support of 3 months for incidents plus basic support associated with the contracting of the licences.
- › **Managed Model:** we offer the benefits of the Self-Managed model and provide general service administration and reporting capabilities on an 8x5 schedule.
- › **Advanced Model:** we provide you with the capabilities of the Managed service on a 24/7 schedule, and we also include other special capabilities.

RELATED PARTNERS



| RELATED SERVICES

Microsoft Azure

Wide range of IaaS and PaaS services in the Microsoft public cloud. Develop applications in Azure with the .NET environment and the best licensing price for Microsoft products.

**Microsoft 365**

Productivity tools for the digital workplace from Microsoft.

**Microsoft Dynamics 365**

Cloud solution with all the tools you need to improve the productivity of your employees. We offer value-added services so you can get the most out of your Microsoft 365 services.



Contact us to start the digital transformation of your organization.

