

Certificate

AENOR has issued an IQNET recognized certificate that the organization:

TELEFÓNICA CYBERSECURITY & CLOUD TECH, S.L.U.

SEE ADDRESSES SPECIFIED IN ANNEX

has implemented and maintains a/an
Information Technology Service Management System

for the following scope:
The ITSMS for the services of

**B) Management Hosting,
C) Cloud Contact Center, and
D) Virtual Data Center**

according to the current IT services catalogue.

which fulfils the requirements of the following standard

ISO/IEC 20000-1:2018

Linked to the certificate ES-STI-0001/2007

Registration Number: ES-STI-0001/2007 - 001/00

First issued on: 2023-02-06 Validity date: 2025-03-23



Alex Stoichitoiu
President of IQNET



Rafael GARCÍA MEIRO
CEO

AENOR
Confia

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

IQNET Members*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy CQC China CQM China CQS Czech Republic
Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA FCAV Brazil FONDONORMA Venezuela ICONTEC
Colombia ICS Bosnia and Herzegovina Inspecta Sertifointi Oy Finland INTECO Costa Rica IRAM Argentina JQA Japan KFQ Korea
LSQA Uruguay MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland NYCE-SIGE México PCBC Poland Quality Austria
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* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com

Certificate

Annex to IQNET Certificate Number

ES-STI-0001/2007 - 001/00

TELEFÓNICA CYBERSECURITY & CLOUD TECH, S.L.U.

B, C, D: OFICINA: DISTRITO TELEFÓNICA: AVDA. RONDA DE LAS COMUNICACIONES, S/N.
28050 - MADRID

List of additional locations:

B, C, D: OFICINA: DISTRITO
TELEFÓNICA:
AVDA. RONDA DE LAS
COMUNICACIONES, S/N
28050 - MADRID

B, C, D: CDG JULIAN CAMARILLO:
CL JULIÁN CAMARILLO, 8
28037 - MADRID

B: CDG TERRASA:
AV. BARTOMEU AMAT, 69
08225 - TERRASSA
(BARCELONA)

B, C, D: CDG ALCALÁ DATA CENTER:
AVENIDA.COM, 23 TECNOALCALA. PARQUE CIENTIFICO
TECNOLÓGICO
28805 - ALCALÁ DE HENARES
(MADRID)

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Austria SII Israel SIQ Slovenia SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TSE Türkiye YUQS Serbia

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