



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

**AENOR** has issued an IQNet recognized certificate that the organization:

**Telefónica Cybersecurity Tech México S.A. de C.V.**

**PROLONGACIÓN PASEO DE LA REFORMA, 1200.  
05349 - VALLE DE MEXICO  
México**

*has implemented and maintains a*

**Information Technology Service Management System**

*for the following scope:*

**Services Management System (SMS) for Security Managed Services provided by the Security Operations Center (SOC), according to the current Service Catalogue.**

*which fulfills the requirements of the following standard*

**ISO/IEC 20000-1:2018**

First issued on: **2022-05-09** Validity date: **2025-05-09**

*This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document*

**Registration Number: ES-STI-0006/2022**



Alex Stoichitoiu  
President of IQNet

Rafael GARCÍA MEIRO  
Chief Executive Officer

**AENOR**  
Confia

**IQNet Partners\*:**

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\* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)