IDENTITY & DATA PROTECTION

# Privileged Access Management (PAM)

## HOW CAN TELEFÓNICA TECH HELP?

## We protect your organisation's critical infrastructure and sensitive information from credential theft and privilege misuse

**Any organisation, regardless of its size or type of business, makes use of a large number of privileged accesses on a daily basis.** These accesses allow users to perform sensitive and critical operations on corporate resources, operations that standard users cannot perform.

When the use of these accesses is controlled and audited, the organisation's business processes are not affected. However, if a user misuse privileged credentials, he/she could perform actions that are very harmful to the organisation. **Privileged access allows organisations to protect their infrastructure and applications,** manage their business efficiently and maintain the confidentiality of sensitive data and critical infrastructure.

**Telefónica Tech offers the Privileged Access Management (PAM) service to help our clients protect all privileged accounts by guarding their passwords, isolating their sessions, and proactively monitoring their accesses.**

## WHO IS THIS SERVICE FOR?

**Organisations wishing to protect their privileged access with a qualified integrator and a flexible technology** that also allows them to evolve in the implementation of PAM use cases in a customised way.

**Medium-sized organisations that need to deploy a PAM solution tailored to their size and available resources and with an agile implementation process** thanks to Telefónica's methodology.

**Large organisations that already have a PAM service deployed and want an experienced and highly skilled delegated administration solution.**

OUR VALUE PROPOSITION

## Our service

The Privileged Access Management (PAM) service facilitates the deployment of a complete Privileged Access Management solution that prevents malicious use and covers, among others, the following use cases: password custody and rotation, policy enforcement, session isolation.

## What does it allow you to do?

This service will allow you to:

› **Custody and storage of credentials:** centralisation of the storage of privileged passwords, so that corporate security policies can be applied easily and efficiently.

› **Isolation and control of sessions:** protect systems by isolating privileged user sessions in order to identify who is using them and ensure that they have the required authorisation.

› **Threat monitoring and detection:** monitor privileged access activity to detect anomalous behaviour on critical systems and perform both real-time and ex-post audits.

› **Real-time response:** automatically intervene to suspend or terminate sessions based on user actions during the session, as well as facilitating the action of specialised threat teams.

## Benefits

**Offered in SaaS mode**

This mode allows for easy and simple deployment and integration with minimal impact on the daily operations of the organisation.

**Centralised access management system**

We facilitate the daily lives of employees by providing them with single sign-on and self-service portals to manage their password and access to corporate applications.

**Flexible platform**

Based on a leading technology that facilitates the use and also the operation of the solution. The isolation process and session control are transparent to the users of the service, resulting in increased usage of the solution.

**Scalability and integration**

The PAM service is designed to evolve as needs grow and also to adapt to other IAM solutions.

## Telefónica Tech's differential value

We have the most advanced and analyst-recognised technology, acknowledged as the market leader in PAM.

Integration of PAM products with traffic analysis services, security monitoring and advanced detection and response and threat hunting services.

We offer 24x7 support for incidents and the option of delegated administration.

## Our team

› **+1,800** SecOps employees.

› **+1,500** security certificates.

› **+10 years** of experience in the industry.

## Achievements

› Within IAM, we have **agreements with the leading companies** in each sector for identity and access management.

We offer you a **complete turnkey service**, i.e., an annual subscription that has everything you need to be protected.

Subscription to an access management system that includes MFA and SSO.

24x7 support for incidents and 8x5 support for requests and queries.

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