

DESKTOP AS A SERVICE (DAAS)

Virtual Desktop Infrastructure

HOW CAN TELEFÓNICA TECH HELP?

Deliver the perfect digital experience for your employees with a smart, secure, unified virtual desktop solution

Virtualization is a valuable tool for companies as it increases competitiveness and maximizes business availability. Whatever the nature of your organization, **workers need a reliable and secure way to work** from anywhere, on any device, at any time.

Virtualization provides more flexible, economical and prepared work environments for any contingency. **Telefónica Tech offers you the Virtual Desktop Infrastructure (VDI) solution** for your company to

securely provide the applications and data your employees need to be as productive as possible, **regardless of where they work and the devices they use.**

We want to be your digital transformation partner. We will support you throughout the process and adapt to your needs, **ensuring the freedom and flexibility your company needs** to foster a smarter way of working.

WHO IS THIS SERVICE FOR?



Companies that have remote work scenarios and need ease and agility in the deployment of their operations. Companies **with legacy applications** that are difficult to migrate to the cloud (obsolete applications, incompatibility between applications, operating system dependency, etc.).



Organizations that require massive deployment and management of points of sale and customer service (catering, retail, sales agents, dealers, etc.).



Seasonal businesses that require greater flexibility, avoiding the purchase of equipment for short periods (hotel chains, campaigns, collaboration, activity peaks, events, etc.).



Companies that need to ensure information security in environments with high employee turnover.



Organizations that want to incorporate new technologies such as Artificial Intelligence, uniformly deploying the latest applications in their employees' workplaces and ensuring secure and efficient execution

OUR VALUE PROPOSITION

Our service

Telefónica Tech's VDI service provides a portfolio of workplace virtualization solutions tailored to your needs. We offer companies a virtual desktop platform to enable secure hybrid work. We configure on-premises, cloud, or hybrid environments, with market-leading technologies and through Professional Services managed by our team of experts. We can also carry out the total or partial migration of your on-premises platform to the cloud.

We support you in your digital transformation with the best comprehensive, managed, and secure E2E solution. VDI is the most advanced component of the virtual desktop, a differential product of Telefónica Tech in Spain.

What does it allow you to do?

This service will allow you to:

- › **Adopt agile and secure remote work environments through an agile deployment method.**
- › **Deploy virtual machines in an agile and flexible way.**
- › **Lower costs through reduced setup resources, cloud migration, and service flexibility.**
- › **Maximize business availability in scenarios with high security requirements.**
- › **Manage information and collaborations remotely and centrally with a simple customer application or through the browser.**
- › **Reinforce the intelligence and security of central systems.**
- › **Easily evolve to new technologies, such as Artificial Intelligence.**

Benefits

Simplicity in administration and deployment

We offer rapid deployments in less time and with lower SSPP costs. Scalability to scale up and down in both number of machines and type to consume exactly what you need at any given time.

Secure and controlled environment

We provide security at both the device and application layer and extend security regardless of location (office, home, mobility).

Unified management for an excellent experience

We enable E2E management of all the elements surrounding the employee. We offer proactive service models with the possibility of delegated management or customer/user self-management.

Scalable economic model

We propose a subscription model (OPEX) adapted to the needs of each type of employee. The pay per use model with our cloud solutions provides the necessary flexibility to scale without paying for unused resources. We support customers with on-premises solutions in their migration to the cloud.

Telefónica Tech's differential value



We offer a flexible and secure cloud infrastructure model. Specialized and certified team in the leading platforms in the market. We support you from the beginning until successful implementation.



We ensure connectivity through internet and/or private networks. Global coverage, even outside Spain.



We offer platforms that evolve to facilitate the seamless execution of new technologies such as AI.



We reduce the cost of implementation by offering flexible and scalable payment models.

EQUIPMENT, TEAMS, AND ACHIEVEMENTS

Our teams

- › **+60** certifications in different VDI technologies.
- › Service delivery in **170** countries.
- › **+354M** accesses
- › Maximum level of support in Azure, Microsoft, and Citrix.
- › Global Network of SOC's.

Achievements

- › **+45.000** successfully managed virtualization stations.
- › **130.000** mobile sites.
- › **+11.000** secure managed devices.

BUSINESS MODEL

We offer three service models: Self-managed, Managed, and Advanced.

- › **Self-managed:** we take care of starting up the service (licenses and environment configuration), as well as a minimum support of 3 months for incidents, plus a basic support associated to the licenses contracting.
- › **Managed:** we offer the benefits of the Self-Managed model and provide general service administration and reporting capabilities on an 8x5 schedule.
- › **Advanced:** we provide you with the capabilities of the Managed service on a 24/7 schedule, and we also include other special capabilities.

RELATED PARTNERS



OUR SOLUTIONS

Discover all our solutions

We believe in the transformative power of technology to improve processes, optimize resources and open new business opportunities.



Contact us to start the digital transformation of your organization.

