

UNIFIED ENDPOINT MANAGEMENT

Secure Mobile Device Management

HOW CAN TELEFÓNICA TECH HELP?

We help you make the most of enterprise mobility by gaining maximum control and security of your devices and applications

Digital transformation is a reality that impacts all areas of an organisation. **The adoption of enterprise mobility, on the one hand, empowers employees and streamlines operations through remote and centralised device management. At the same time, however, it compromises end-user security,** which is the weakest link in the cyber security chain.

Telefónica Tech's Secure Mobile Device Management (SMDM) service facilitates remote and hybrid work connectivity and solves the need for remote, centralised and secure device management that

positively impacts business productivity and puts your IT team back in control of mobility. It provides a unified "any device, any application, anywhere, anytime" user experience that results in **more productive, efficient and effective employees.**

Telefónica Tech's SMDM service allows you to carry out this management with **experienced and effective support** or delegate the management to Telefónica so that you can focus on your core business with **a flexible and cost-efficient model.** This support is provided by a **Technical Centre dedicated** exclusively to UEM services.

WHO IS THIS SERVICE FOR?



Medium-sized organisations, large companies and multinationals: Managed service (they delegate administration to Telefónica) or Self-managed service (if the company has enough IT capacity).



It is especially recommended for companies looking to simplify and control their IT management, streamline workflows, **transform workplace mobility** and turn their employees into **Smart Workers.**

NUESTRA PROPUESTA DE VALOR

Our service

Telefónica Tech's Secure Mobile Device Management (SMDM) is an enterprise mobility platform that provides an end-to-end security and management service for devices, applications, documents, email, access management, secure browsing, etc.

Employees have secure access to corporate resources and information through endpoints, without compromising the user experience, security, or data privacy.

We offer different service modalities to adapt to the needs of each company. With a cost-efficient and flexible system. Simplifying technology adoption and providing highly skilled and experienced SSPPs.

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What does it allow you to do?

This service will allow you to:

- › **Provide remote, centralised and secure device management** and visibility for mobility control.
- › **Reduce the complexity of device management** through a wide range of functionalities such as management of user profiles and policies, applications, content, mail, browsing, conditional access, O.S. updates, etc.
- › **Focus efforts on business objectives** by facilitating management or delegating it to Telefónica.
- › **Improve employee productivity** by providing secure access to corporate resources.

Benefits

Minimise costs with no effort

Flexibility and cost efficiency with lower upfront investment, "pay-as-you-go" model, scalability, minimises deployment and maintenance costs, faster access to new features without any additional effort.

Secured and managed security

Proper management of endpoints is critical to ensure compliance, reduce risk of fines and security risks by implementing granular security policies, updating, and managing O.S. and patches.

In addition, for mobile devices SMDM offers MTP service, generating alerts on threats and security risks to enable responsiveness.

E2E service and centralised management

Centralised and remote management platform enables proactive, fast and effective actions and notifications. Provides greater visibility and simplified management of the employee endpoint floor, including BYOD, generating operational efficiency and cost reduction.

Unified end-user experience

We help you deliver a unified "any device, any application, anywhere, anytime" end-user experience that translates into greater efficiency and effectiveness in employee productivity.

Telefónica Tech's differential value



We provide comprehensive management and visibility of all the company's devices, with diverse and flexible marketing, as we offer different modalities to adapt to the needs and profile of each company.



We take care of the execution of the entire service through delegated administration. The customer retains control over the service but does not have to dedicate resources to administration and ongoing training, and can focus on the core of their business. We offer continuity with respect to solutions installed in the company.



Telefónica's SMDM service is implemented and managed by our specialised SSPP and engineering teams who provide highly qualified support and administration, as they have proven experience and efficiency in a service that has been available for more than 10 years.

EQUIPMENT, TEAMS & ACHIEVEMENTS

Our teams

- › Certifications: ENS High and ISO 20000 (Management) / 27001 (Security).
- › **+1,500** security **certifications**.
- › Workspace One and Intune certified technical team.
- › Constant certification of new versions, OS and functionalities in platform.

Achievements

- › **900K** micro-managed teams (workstation), **+150** customers.
- › **150K** managed devices (MDM Service), **+450** customers.
- › **60K** DaaS (Desktop as a Services), **+ 100** customers.

BUSINESS MODEL

The industrialised service is offered on a pay-as-you-go basis and through monthly billing per device with various commercial modalities:

- › **Self-managed model:** for customers with sufficient IT capabilities, in which we provide you with access to the technology provider's service, high-level support for technical queries and incident management.
- › **Managed Model** (management delegated to Telefónica): in which, in addition to the above, the client delegates the management of the platform and implementation of actions to Telefónica. Both types of management models can be combined with different functional scopes (Basic, Comprehensive, Lite).
- › **Modalities according to the scope** of capabilities (Basic, Comprehensive, Lite, Access).

In addition to the standard commercial offer in the industrialised service, we offer the possibility of carrying out projects with other UEM technologies and on-premises format and contracting additional and personalised services such as training, business integrations with other services and elements of the client, audits, etc.

PARTNERS RELACIONADOS



OUR SOLUTIONS

Discover all our solutions

We believe in the transformative power of technology to improve processes, optimize resources and open new business opportunities.



Contact us to start the digital transformation of your organization.

