

Certificate

AENOR has issued an IQNET recognized certificate that the organization:

TELEFÓNICA CYBERSECURITY TECH MÉXICO S.A. DE C.V.

**PROLONGACIÓN PASEO DE LA REFORMA 1200, PISO 7 COL CRUZ MANCA.
C.P. 05349 - ALCALDIA CUAJIMALPA DE MORELOS
México**

has implemented and maintains a/an
Information Technology Service Management System

for the following scope:
SPECIFIED IN ANNEX TO THE CERTIFICATE
which fulfils the requirements of the following standard
ISO/IEC 20000-1:2018

First issued on: 2022-05-09 Last issued: 2025-07-15 Validity date: 2028-05-09

Registration Number: ES-STI-0006/2022



Alex Stoichitoiu
President of IQNET



Rafael GARCÍA MEIRO
CEO

AENOR

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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Activities within the scope of IQNet Certificate **TELEFÓNICA
CYBERSECURITY TECH MÉXICO S.A. DE C.V.** Number **ES-STI-
0006/2022** include the following:

The ITSMS for the Security Operations Center (SOC) regarding the provision of the
following:

- Managed Security Services.
 - Administration of security equipment.
 - Health monitoring.
 - Generation of reports and alarms.
 - Response to security incidents.
- according to the current Service Catalogue.

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