

Meetings & Collaboration

NFON

| HOW CAN TELEFÓNICA TECH HELP?

We provide you with a unified and secure business communication tool to deliver simple, high-end experiences: cloud PBX and all the features you need

Businesses can face several challenges as technology advances. **Today's companies are looking for effective cloud solutions that enable them to communicate, store and share sensitive information no matter where their employees and customers are located.**

As well as advanced and highly secure communication and collaboration features, organisations that are taking a step forward in their digital transformation need to easily integrate these tools with other areas in order to have a 360° and unified view of their business.

As experts in digital transformation, we offer you a solution that will help you take your business into the

digital era. **Telefónica Tech wants to help you create differentiating unified communications experiences in the cloud with NFON.** With this high-end tool we modernise your workspaces and guarantee the continuity of your business while improving flexibility, security, and customer satisfaction.

The NFON solution is easy to install and quick to configure. And it can be integrated into your existing infrastructure, so you don't have to worry about the transition process.

| WHO IS THIS SERVICE FOR?



Small and medium-sized businesses that need to add a standard cloud-based calling solution with advanced integration features including voicemail, call queuing, screen sharing or CRM integration.



Businesses of any size that need to manage calls and communications from anywhere, on any device through a unified communications platform across PCs, mobile devices, web application and desktop IP phones.



Large organisations requiring setting up workspaces with more advanced telephone systems with PBX capabilities.

OUR VALUE PROPOSITION

Our service

Telefónica Tech makes it easy for you to integrate NFON into your communication experiences. Whatever the sector and size of your organisation, we bring you the leading European platform for voice-based business communications in the cloud in an easy, simple and secure way.

We also offer you the best of both worlds of NFON and Microsoft with our Microsoft Teams integration. We will ensure that your employees and customers have the best communication experience.

What does it allow you to do?

This service will allow you to:

- › **Have a cloud-based communications system** with advanced features and a broad portfolio of devices.
- › **Manage internal processes in a single,** feature-rich interface.
- › **Integrate easily with other management tools**, such as NFON integration for Microsoft Teams, CRM/ERP and Contact Centre.
- › **Collaborate with confidence**, without compromising the privacy and security of information and participants.

Benefits

Easy configuration

Our solution is quick to set up and easy to integrate into your existing communication infrastructure. With just one number and one inbox on any device, your staff won't miss any important calls or messages.

Your data is always protected

We offer you a totally reliable architecture, end-to-end data security and voice services. All designed and managed in-house. This way, we can maximise uptime at a guaranteed 99.9% platform availability and help you to always be available to your customers.

Accessible from anywhere and on any device

NFON lets you work wherever you want. Whenever you want. And from any device. Allows communication and collaboration between internal teams, clients and external suppliers.

Integrations with other platforms

Integration with Microsoft Teams allows you to make phone calls in a familiar environment. Your team will be more efficient and solve problems faster thanks to the integration between the NFON desktop application and up to 60 different CRM platforms.

Telefónica Tech's differential value



We offer a complete unified communication solution thanks to our capabilities and experience.



We provide a customised proposal including licences, hardware and integration with network environment.



We simplify all activities related to the management of services thanks to the cloud environment.

TEAMS & ACHIEVEMENTS

Our team

- › We have a professional team led by highly qualified unified communications experts.
- › High-level alliances with NFON, a leading European partner in unified business communications.

BUSINESS MODEL

We offer you a **flexible subscription model**, customised to your needs. It is a complete turnkey subscription service per user that includes all the elements necessary to provide the service.

We have different add-ons available, so that you can create a complete productivity and collaboration offer for your company. We offer professional services on demand, if required. Contact our sales team so that they can offer you a service adapted to your needs.

RELATED PARTNERS



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