

# Managed Public Cloud Services with the additional functionality of Optimisations on Microsoft Azure

## What are Microsoft Azure Public Cloud Managed Services?

Our managed services on Microsoft Azure allow customers to **delegate the management of their own Microsoft Azure resources** to Telefónica Tech.

We also offer an **administration service for virtual machines** and optionally **services deployed on them**, allowing customers to delegate the management of lower layers and free up resources for more strategic tasks for their organisation.

## Find out about the functionalities of the administration service

- Access to **Microsoft Azure resources**, including consumption and billing control mechanisms.
- **Remote management and administration of Microsoft Azure resources**, virtual machines (Operating System) and the applications deployed on them: Databases and Middleware.
- **Proactive monitoring** of the most relevant elements.
- **Backup** of those elements considered critical.
- Application of the recommended **security standards and policies**.
- **Attention and resolution of incidents** (level 1 and level 2).
- **Attention and resolution of requests** for configuration changes on the managed elements.
- **Support agreements** with Public Cloud providers (level 3).
- **Service level agreements**.



## What is the Microsoft Azure Optimisation functionality?

This functionality consists of **detecting, identifying and remediating optimisation recommendations in Microsoft Azure** within the defined scope, as well as **reporting both the applied recommendations and their status**.



## Why optimise our loads on Microsoft Azure?

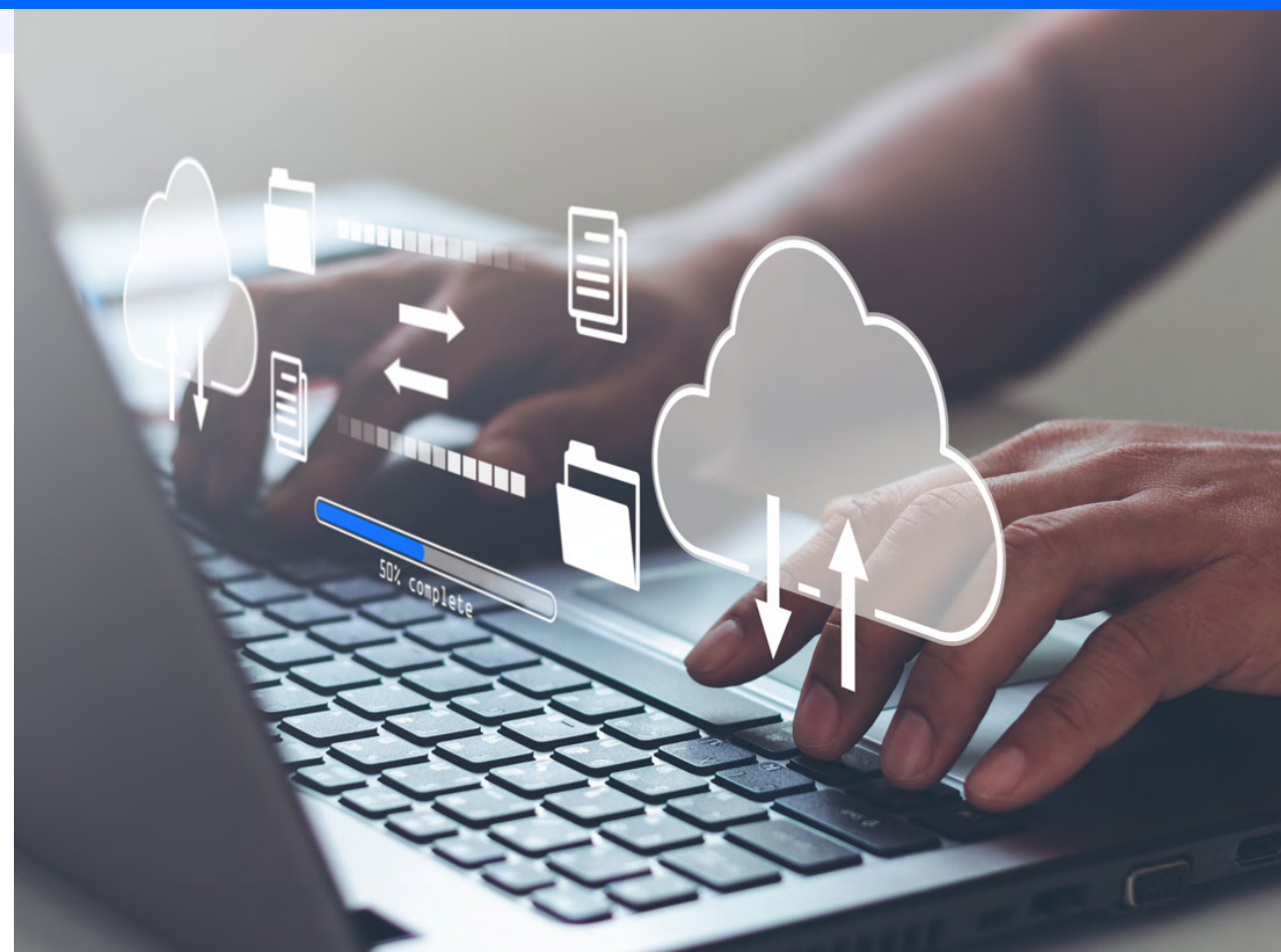
# 81%

Why optimize workloads on Microsoft Azure? The intensive use of Cloud is a reality for 81% of companies, but managing cloud

spending remains a challenge.

Simply migrating workloads to the cloud does not guarantee cost reduction, nor does it ensure improved security or optimal performance.

To achieve this, it is essential to implement a continuous improvement cycle that optimizes workloads.



## What benefit do we bring to our customers??

This functionality provides a layer of added value in the **management and efficiency that we provide to our managed services customers**, allowing us to optimise workloads in Microsoft Azure.

