Managed Public Cloud Services with the additional functionality of Optimisations on Microsoft Azure

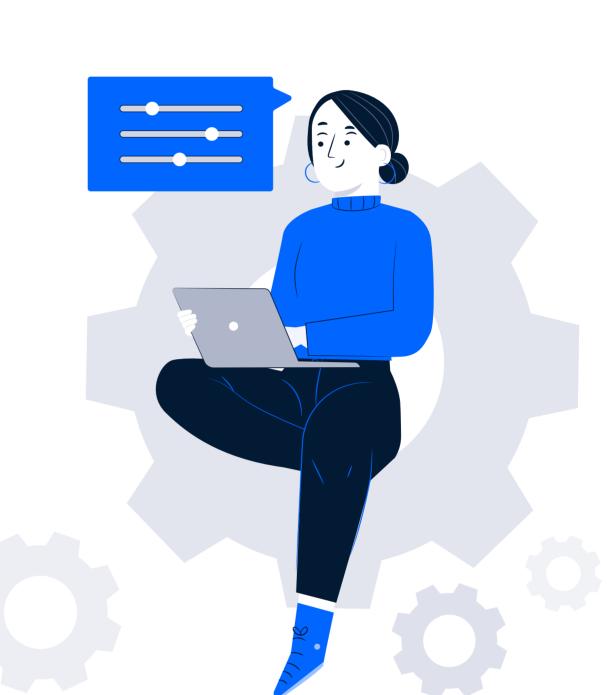
### What are Microsoft Azure Public Cloud Managed Services?

Our managed services on Microsoft Azure allow customers to delegate the management of their own Microsoft Azure resources to Telefónica Tech.

We also offer an administration service for virtual machines and optionally services deployed on them, allowing customers to delegate the management of lower layers and free up resources for more strategic tasks for their organisation.

### Find out about the functionalities of the administration service

- Access to Microsoft Azure resources, including consumption and billing control mechanisms.
  - Remote management and administration of Microsoft Azure resources, virtual machines (Operating System) and the applications deployed on them: Databases and Middleware.
- **Proactive monitoring** of the most relevant elements.
- Backup of those elements considered critical.
- Application of the recommended security standards and policies.
- Attention and resolution of incidents (level 1 and level 2).
- Attention and resolution of requests for configuration changes on the managed elements.
- Support agreements with Public Cloud providers (level 3).
- Service level agreements.



### What is the Microsoft Azure Optimisation functionality?

This functionality consists of detecting, identifying and remediating optimisation recommendations in Microsoft Azure within the defined scope, as well as reporting both the applied recommendations and their status.

integrated capabilities is provided to simplify and streamline the tasks related to **optimisation** management.



#### **OF REMEDIATION** The customer receives the

recommendation notifications, being able to evaluate them and request their remediation.



#### **CHANGES IN THE OPTIMISATION MODALITY**

The customer can make modifications to the Optimisation modality in each account with total transparency and autonomy.



#### **REPORTS AND DIALOGUE**

We provide different reports so that the customer can monitor the status of the recommendations in real time and this will help in decision-making.



#### SIX-MONTHLY MEETINGS AND DELIVERABLE

We provide a common forum with the client in which we present a report with recommendations or improvements as a result of the continuous analysis of the infrastructure by our experts.



### **DASHBOARD**

KPIs and graphs in which you will have all the information on the recommendations identified, as well as their implementation, helping in decision making.

## Why optimise our loads on Microsoft Azure?

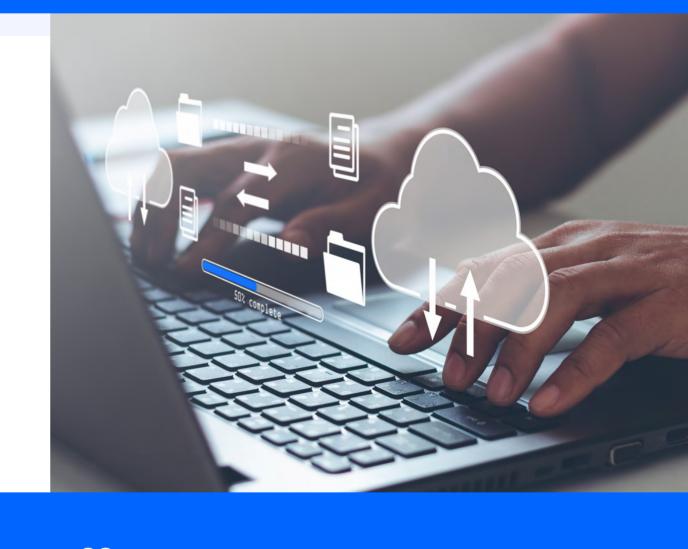
81%

Why optimize workloads on Microsoft Azure? The intensive use of Cloud is a reality for 81% of companies, but managing cloud

spending remains a challenge. Simply migrating workloads to the cloud does not guarantee cost

reduction, nor does it ensure improved security or optimal performance. To achieve this, it is essential to implement a continuous

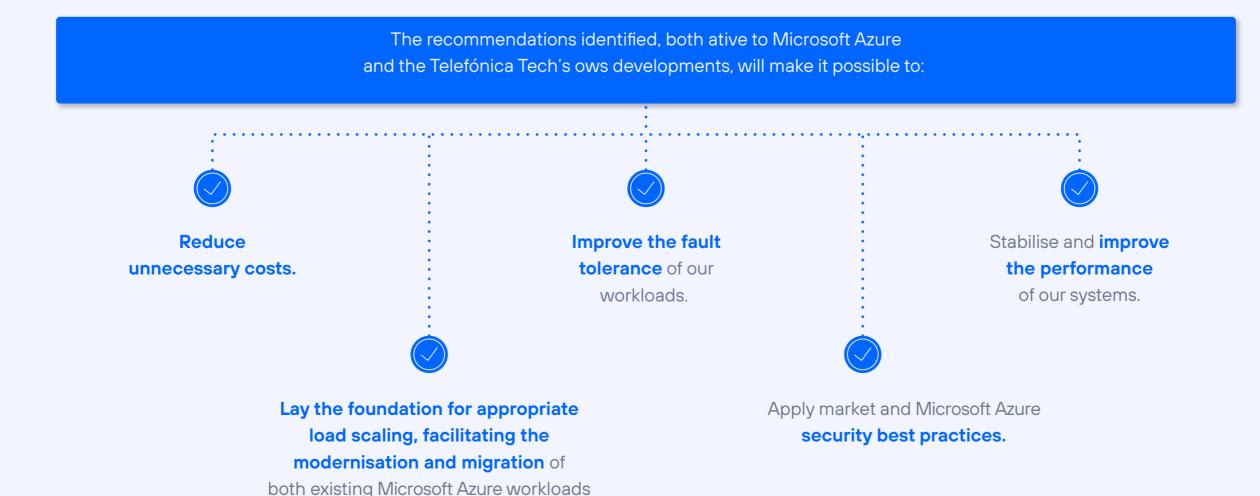
improvement cycle that optimizes workloads.



# What benefit do we bring to our customers??

allowing us to optimise workloads in Microsoft Azure.

This functionality provides a layer of added value in the management and efficiency that we provide to our managed services customers,



and future workloads.