

Managed Public Cloud Services with the additional functionality of Optimisations on AWS

What are AWS Public Cloud Managed Services?

Our managed services on AWS allow customers to **delegate the management of their own Amazon Web Services resources** to Telefónica Tech.

We also offer an **administration service for virtual machines** and optionally **services deployed on them**, allowing customers to delegate the management of lower layers and free up resources for more strategic tasks for their organisation.

Find out about the functionalities of the administration service

- Access to **AWS resources**, including consumption and billing control mechanisms.
- **Remote management and administration of AWS resources**, virtual machines (Operating System) and the applications deployed on them: Databases and Middleware.
- **Proactive monitoring** of the most relevant elements.
- **Backup** of those elements considered critical.
- Application of the recommended **security standards and policies**.
- **Attention and resolution of incidents** (level 1 and level 2).
- **Attention and resolution of requests** for configuration changes on the managed elements.
- **Support agreements** with Public Cloud providers (level 3).
- **Service level agreements**.



What is the AWS Optimisation functionality?

This functionality consists of **detecting, identifying and remediating optimisation recommendations in AWS** within the defined scope, as well as **reporting both the applied recommendations and their status**.



Why optimise our loads on AWS?

81%

Why optimize workloads on AWS?
The intensive use of Cloud is a reality for 81% of companies, but managing cloud spending remains a challenge.

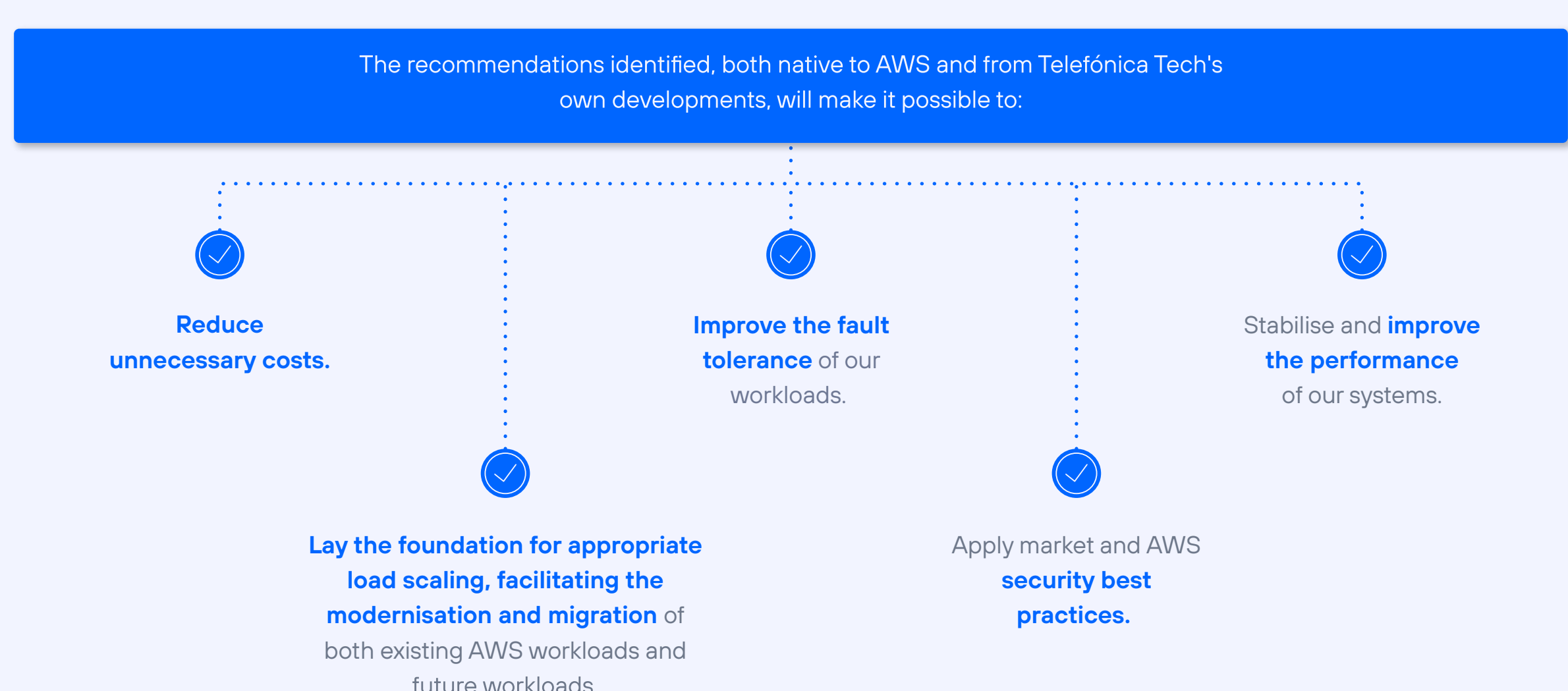
Simply migrating workloads to the cloud does not guarantee cost reduction, nor does it ensure improved security or optimal performance.

To achieve this, it is essential to implement a continuous improvement cycle that optimizes workloads.



What benefit do we bring to our customers??

This functionality provides a layer of added value in the **management and efficiency that we provide to our managed services customers**, allowing us to optimise workloads in AWS.



Why Telefónica Tech?

Telefónica Tech is a leader in the integration of next generation systems and technologies for digital transformation. We put the most advanced technologies in Cyber Security, Cloud, IoT, Big Data, Artificial Intelligence and Blockchain at the service of companies, organisations and public administrations to make their processes and businesses more efficient, sustainable and resilient.

We are the digital business unit of Telefónica, a global company that has been contributing to the development of industry, the economy and society for 100 years.

Let's continue working together to transform the world.